

ANNUAL USER SURVEY RESULTS

Feedback and Insights on our User Experience

For more information on Survey Details | marketing@preemptive.com



Customer Profile

56% of customers surveyed identified themselves as "Developers".



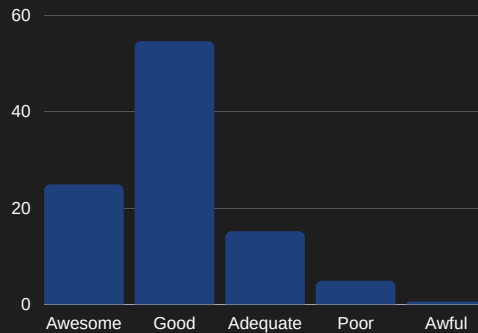
Survey Information

Survey was distributed via email to all PreEmptive customers and received **257** responses.

OVERALL PreEmptive EXPERIENCE

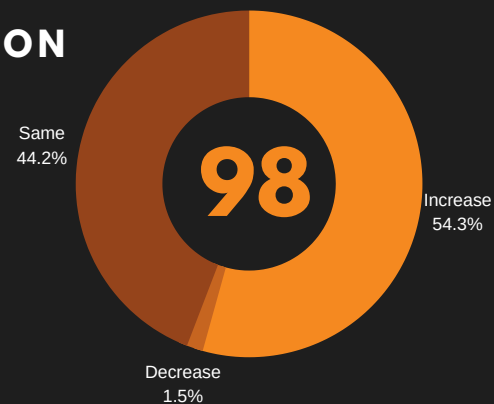
79%

of customers rated Overall Experience as "Awesome" or "Good".



FUTURE OF APPLICATION SECURITY

98% of organizations surveyed will maintain or increase their investment in security.



HOW DID WE RATE?

DOCUMENTATION

94%

of users said they were "Satisfied" or "Very Satisfied" with documentation.

INSTALLATION

97%

of users were "Satisfied" or "Very Satisfied" with installation.

INTEGRATION

96%

of users were "Satisfied" or "Very Satisfied" with software integration.

OTHER SECURITY TOOLS

What other security tools and processes do our customers use?

- 55% - Vulnerability Scanning**
- 55% - Penetration Testing**
- 38% - Static Application Security Testing (SAST)**
- 18% - Software Composition Analysis**

REASONS FOR PROTECTING

- #1. Include valuable intellectual property**
- #2. Access high value or private data**
- #3. Are released across international borders**
- #4. Run in a highly regulated environment**
- #5. Are a component of critical business operations**
- #6. Are used by partners and subsidiaries**

CUSTOMER SUPPORT

95% of customers that used customer support rated it "Adequate", "Good", or "Awesome".

